CareFree Webinar – QA

Webinar Content

Duration: 1 hour

Section 1 – Carer Qualifications

- Adding Qualifications into the Carers Record
- Adding, editing and deleting Qualifcations

Section 2 – QA Types Configuration

- Explanation of the QA Type Categories and how they relate to NMDS
- Adding QA Types

Section 3 – The QA Screen

- Overview of the QA Screen
- Branch Filters
- Carer and Client Tabs
- Viewing Existing QA's
- QA Type Filter
- Adding, Editing and Deleting QA's
- QA Tools
- Completing QA's for Clients and Carers

Section 4 – Training Related QA's

- How Training Related QA's Display in the Carers Record
- How Training Related QA's Display on the Carers Rota

Section 5 – The Planners Screen

- Using the Planners screen to view QA's
- Carers and Clients tab
- QA options and date selector

Section 6 – QA Reports

- QA Schedule Report for Carers
- Qualifications Report for Carers
- QA Schedule Report for Clients
- Training Matrix

Section 7 – Questions & Answers